

Students & Parents/Guardians:

I've downloaded for you the following AP Exam Terms and Conditions in full from [cb.org/apexamterms](https://collegeboard.org/apexamterms). **All** of the information is important. I've highlighted the absolute most important information, and added any necessary clarifications in RED

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You will be bound by these Terms and Conditions as they exist on test day. You agree to go to [cb.org/apexamterms](https://collegeboard.org/apexamterms) prior to test day to review any updates. Updates will be clearly communicated at [cb.org/apexamterms](https://collegeboard.org/apexamterms).

## AP EXAM TERMS AND CONDITIONS

These Terms and Conditions ("**Terms and Conditions**" or "**Agreement**") are a legal contract between you and College Board ("**College Board**" or "**we**"). They set forth important rules and policies you must follow related to taking an Advanced Placement® ("**AP**") exam ("**AP Exam**"). Please read these carefully. If you register for the AP Exam on behalf of another (for example, if you are a parent or legal guardian of the test taker), these Terms and Conditions govern both you and the test taker (collectively, "**you**").

**All disputes between you and College Board will be resolved through binding arbitration in accordance with Section 8 of this Agreement. You understand that by agreeing to arbitration, you are waiving your right to resolve disputes in a court of law by a judge or jury except as otherwise set forth in this Agreement.**

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## Section 1. Taking the Exam

In 2021, AP Exams will be administered in two formats, (i) pencil-and-paper AP Exams delivered in-school and (ii) digital AP Exams, which may be taken at-home or in-school on an authorized, internet-connected device. Some AP Exams may only be available in one format. In-school testing is at school discretion and means AP Exams administered or proctored by a school on College Board's behalf, either on the school's premises, or outside of the school's premises in a school-sanctioned facility.

You must follow all instructions and requirements described at [apstudents.org/ap2021](https://apstudents.org/ap2021) (the "**Instructions**"). You must carefully review the Instructions **BEFORE** the exam and ensure your compliance with them. The Instructions relate to the AP Exam itself, authorized testing devices, software requirements and updates, check-in procedures, authentication, test security, authorized file formats, answer submission, and other steps you will need to take to successfully take the AP Exam. Failure to follow the Instructions may result in you not being able to successfully take the AP Exam or receive AP Exam scores, your disqualification from taking the AP Exam and/or College Board not scoring your AP Exam.

## **(a) In-School Testing (Span Lang, Span Lit, French Lang, Calc AB & BC, Stats)**

### **(i) Required Items for Pencil-and-Paper testing**

**You must bring:**

- Two sharpened No. 2 pencils with erasers, for all responses on your multiple-choice answer sheet. (Students outside the U.S.: bring HB or No. 2 pencils.)
- Two pens with black or dark blue ink for completing areas on the exam booklet covers and for free-response questions in most exams.
- A watch that does not have internet access, does not beep or make noise, and does not have an alarm.
- Up to two approved calculators with the necessary capabilities if you are taking an AP Biology, AP Calculus, AP Chemistry, AP Environmental Science, AP Physics, or AP Statistics Exams. Visit [apstudents.org/courses](https://apstudents.org/courses) to find the calculator policy for your subject. For a list of approved graphing calculators, visit [apstudents.org/calculators](https://apstudents.org/calculators).
- A ruler or straightedge only if you are taking an AP Physics Exam. Protractors are not allowed.
- If you do not attend the school at which you are taking the exam, you must bring a current government-issued or school-issued photo ID. Additional ID may be requested by authorized test centers outside the U.S.
- If you have been approved for testing accommodations by College Board, your SSD Student Accommodations Letter from College Board to verify your approval.

### **(ii) Required Items for Digital testing**

**You must bring:**

- A testing device with sufficient charge to enable you to complete the exam.
- Up to two approved calculators with the necessary capabilities if you are taking an AP Biology, AP Calculus, AP Chemistry, AP Environmental Science, AP Macroeconomics, AP Microeconomics, AP Physics, or AP Statistics Exams. Visit [apstudents.org/courses](https://apstudents.org/courses) to find the calculator policy for your subject. For a list of approved graphing calculators, visit [apstudents.org/calculators](https://apstudents.org/calculators).
- If you do not attend the school at which you are taking the exam, you must bring a current government-issued or school-issued photo ID. Additional ID may be requested by authorized test centers outside the U.S.
- If you have been approved for testing accommodations, your SSD Student Accommodations Letter to verify your approval.

### **(iii) Prohibited Items**

**You may not bring prohibited items to the test. Prohibited items include, but are not limited to:**

- Electronic equipment including phones, smartwatches, fitness trackers, wearable technology, cameras, recording or listening devices, or any other type of electronic or communication device.
- The only exceptions to the above restrictions are laptops or other devices specifically permitted to be used for in-school digital testing.
- School-owned and school-controlled digital recording devices are allowed only for the AP French, AP German, AP Italian, and AP Spanish Language and Culture Exams, and the AP Music Theory Exam.
- Books, reference guides, notes, compasses, protractors, mechanical pencils, pencils that are not No. 2, correction fluid, dictionaries, highlighters, or colored pencils.
- Scratch paper: Students testing in-school are prohibited from bringing scratch paper to the AP Exam, but scratch paper will be provided.
- Watches that beep, make a noise, or have an alarm.
- Computers or calculators that are not approved.
- Reference guides, keyboard maps, or other typing instructions.
- Ear plugs.
- Clothing or shoes with subject-related information.
- Food or drink.
- Clipboards.

(b) **Digital Testing Requirements (At-Home Digital, In-School Digital)**

If you are testing digitally, whether in-school or at-home, below are some (but not all) of the applicable policies that you are required to follow. Be sure to review all Instructions before exam day.

- **AP Exam App.** Prior to taking the AP Exam, the AP Exam App must be downloaded and Exam Setup must be completed. You cannot take the AP Exam unless these steps have been successfully completed.
- **Internet & Operating System.** You need an internet connection to download the AP Exam and to submit your answers. You must be running Windows 8 or later (PC users), Mac OS 10.11 or later (Mac users), or Chrome OS 83 or later (Chromebook users). You may need to update your operating system.
- **Device Needed.** You can use your desktop, laptop, or school-managed Chromebook. You cannot take the AP Exam on a tablet or mobile phone. If you're on a PC or a Mac, you will need to have 200 MB of space available in order to run the AP Exam App. If you're on a Chromebook, you will need to have 100 MB of space available in order to run the AP Exam App.
- **Answer Submission.** You will enter your answers in the AP Exam App. Your answers are submitted when they are received by College Board. If your testing device is connected to the internet when the exam ends, your answers will be automatically sent to College Board. If your device is NOT connected to the internet when the test ends, you will need to connect to the internet and follow directions in the AP Exam App. Answers must be received by College Board immediately after the exam, but in every event, must be received within 5 days of the end of the test. Answers received after this deadline will not be scored.

## Section 2. Prohibited Behaviors

You **may not engage** in the prohibited behaviors set forth below and located

at <https://apstudents.collegeboard.org/exam-policies-guidelines/exam-security-policies>:

- Attempting to cheat or otherwise obtain an unfair advantage on the exam.
- Obtaining, or attempting to obtain, improper access to the exam, or a part of the exam, or information about the exam.
- Referring to, looking through, or working on any exam, or exam section, other than during the timed testing period for that exam or exam section.
- Accessing or attempting to access any prohibited aids, including prohibited formula sheets and prohibited scratch paper.
- Accessing or attempting to access a phone of any kind or electronic device during testing or during breaks.
- Leaving the testing room, building, or designated break area without permission and/or taking an unapproved extended break.
- Improperly accessing or attempting to improperly access any electronic device during testing, except as permitted by the exam instructions.
- Reproducing or attempting to reproduce any portion of any exam in any form (e.g., by taking photos or making photocopies).
- Sharing exam content during or after the exam through any means, including, but not limited to, email, text messages, phone calls, photographs, social media, or the internet.
- Having subject-related information on your clothing, shoes, or body.
- Using testing accommodations not approved by College Board.
- Removing or attempting to remove a page or portions of a page from the exam book.
- Attempting to remove from the testing room any part of the exam or any notes related to the exam.
- Bringing food or drink into the testing room (unless it is preapproved as an accommodation by College Board).
- Sharing a calculator with another person during testing.
- Copying the work of another student or of published or unpublished sources.
- **Submitting any work that is not entirely your own.** This includes submitting any text, content, graphics, pictures, or other content obtained from another source, including the internet, books, or class materials, for any part of the exam.
- Attempting to give or get assistance, or otherwise communicate, through any means, with another person about the exam, during the exam administration, or after the exam administration. Anyone giving or accepting assistance will be investigated.

- Attempting to take or taking the exam for someone else.
- Attempting to have or having someone else take the exam on your behalf.
- Creating a disturbance.
- Engaging in confrontational, threatening or unruly behavior, conduct or communication toward or concerning any AP test taker, test administrator or proctor, or employee of College Board or its vendors, including Educational Testing Service (“*ETS*”).
- Failing to follow any of the test administration rules set forth in these Terms and Conditions, the Instructions, or in other registration materials, or directions given by the testing staff.

## Section 3. Score Cancellation and Disciplinary Measures

- a. **Score Cancellation and Disciplinary Measures.** In the event that College Board or ETS determines that your scores are invalid under section 3(b) below, or you have engaged in Misconduct under section 3(c) below, we may, in our sole discretion, take one or more of the following measures (“*Measures*”): **deny you the right to a test administration, decline to score your test, cancel your scores, ban you from taking future College Board assessments** (including, without limitation, the SAT, CLEP Exam or any future AP exams), **and/or share information with others as set forth in section 3(f) below.**

**CAUTION! THE CONSEQUENCES OF CHEATING ON THE AP EXAM ARE SEVERE.**

**ALL INSTITUTIONS TO WHICH YOU SEND AP SCORES MAY BE NOTIFIED OF YOUR MISCONDUCT.**

- b. **Invalid Scores.** We may cancel your scores and/or take any of the other Measures described above if after following the procedures set forth in this section, we determine, in our sole discretion, that there is substantial evidence that your scores are invalid (“*Invalid Scores*”). Examples of evidence of Invalid Scores include, without limitation, discrepant handwriting, unusual answer patterns, similar essays, or other evidence that indicates these Terms and Conditions may have been violated. Before canceling your scores under this Invalid Scores section, we will notify you and provide you with an opportunity to submit written information to us to help resolve our inquiry. If, after review of the information by College Board’s review panel, College Board determines, in its sole discretion, that your scores are invalid, we will offer you two options: voluntary score cancellation or arbitration as set forth in Section 8 of these Terms and Conditions. This process is referred to as the “*Score Validity Process*”. The arbitration option is available only for tests administered in the United States and U.S. Territories.
- c. **Misconduct.** Notwithstanding section 3(b) above, if we determine, in our sole discretion, that there is overwhelming evidence that you violated these Terms and Conditions (“*Misconduct*”), the Score Validity Process will not apply, and we may cancel your scores and/or take any of the Measures described above. Examples of Misconduct might include having someone else assist you during the exam, having someone else take the test for you, giving assistance to another test taker during the exam, or plagiarizing, which includes submitting an exam with any material other than the exclusive product of your own work, or that includes any text, content, graphics, pictures, or other content from a third-party source. Misconduct may be established in various ways, including, without limitation, by evidence discovered after the administration. If your scores are canceled due to Misconduct, you will forfeit any exam and registration fees.
- d. **Testing Irregularities.** We may cancel your scores if we determine, in our sole discretion, that any testing irregularity occurred (collectively, “*Testing Irregularities*”). Examples of Testing Irregularities include problems, irregular circumstances, or events associated with the administration of a test, and may affect one test taker or groups of test takers. Such problems include, without limitation, administrative errors (e.g., using accommodations not approved by College Board or defective equipment), network outages, system errors, evidence of possible preknowledge of secure test content, and disruptions of test administrations caused by events such as natural disasters, epidemics, wars, riots, civil disturbances, or other emergencies. When Testing Irregularities occur, we may cancel an entire administration or individual registrations, decline to score all or part of the test, or cancel scores. We may do this regardless of whether or not you caused the Testing Irregularities, benefited from them, or violated these Terms and Conditions. We may, in our sole discretion, give you a refund. This is the sole remedy that may be available to you as a result of Testing Irregularities.

- e. **Test Taker Reporting Misconduct or Suspicious Behavior.** You may confidentially report any suspected violation of these Terms and Conditions, or any suspicion concerning the security of an AP Exam administration, by immediately emailing the AP Hotline at [collegeboardtestsecurity@collegeboard.org](mailto:collegeboardtestsecurity@collegeboard.org).
- f. **College Board Sharing Information with Third Parties.** We may share the results of test security investigations (including, without limitation, those relating to Misconduct described above, and other disciplinary-related information), with third parties, including with your teacher, school, any score recipient, college, higher education institution or agency, scholarship organization, admissions office, potential score recipient, government agency in the United States or abroad, parents, legal guardians, or law enforcement. College Board may also share such information with third parties that have a legitimate reason for knowing the information or who may be able to assist College Board in its investigation or who may be conducting their own investigation. College Board may respond to inquiries from any institution to which you submitted a score. If you publicize any review, investigation, or decision of College Board, College Board may make any and all details of such matter public.

## Section 4. Privacy

- a. **Privacy Policies.** College Board recognizes the importance of protecting your privacy. Our privacy policies located at [collegeboard.org/privacy-center](https://collegeboard.org/privacy-center) ("**Privacy Policies**") are part of these Terms and Conditions. You consent to College Board's collection, use, and disclosure of your personally identifiable information as described in the Privacy Policies and in these Terms and Conditions. College Board may update its Privacy Policies from time to time and they are subject to change up to one week prior to your test date. You are required to review the Privacy Policies located at [collegeboard.org/privacy-center](https://collegeboard.org/privacy-center) prior to taking the AP Exam.
- b. **Digital Testing.**
  - i. **Device Data:** When you download and use the AP Exam App, College Board will receive certain information about your device, including device type, operating system type and version, applications and processes running on your device, screen size and resolution, running processes, available memory, and other information to ensure the device is compatible.
  - ii. **Activity Data:** We also monitor the actions you take in the AP Exam App, including your responses, where you click, how long you spend on each page, and how you navigate through the AP Exam App.
  - iii. Device Data and Activity Data (collectively, "AP Test Data") may be used for College Board's test security purposes as well as to develop and improve College Board products and services. AP Test Data may be disclosed to trusted vendors, but only in their provision of services to College Board. AP Test Data is not sold or licensed to third parties including without limitation for their marketing purposes. You will also be asked to type specific sentences in the AP Exam App. Those typed sentences are not used for biometric identification.
  - iv. When you download and use the AP Exam App, College Board will share certain information with your school, including whether you have: downloaded and logged into the app, completed exam setup, used the app's practice resources, checked-in to your AP Exam, commenced your AP Exam, and submitted your AP Exam answers.
- c. **Kentucky Scholarship Program.** If you're a resident of the state of Kentucky, your AP Exam scores will automatically be sent to the Kentucky Higher Education Assistance Authority ("**KHEAA**") for the purposes of scholarship eligibility.

If you don't want your scores sent to KHEAA and would like to opt-out, write to: AP Program, Educational Testing Service, 1425 Lower Ferry Road, 29Q, Ewing, NJ 08618. Include your full name, mailing address, date of birth, gender, 8-digit AP ID, and your 6-digit high school code number.

- d. **Educational Reporting.**
  - i. We send your scores to your school and district. We may also send your scores to the school that placed the exam order on your behalf (provided you are enrolled in a standard section) if that is different from your attending institution. Your scores may also be sent to your state for educational, diagnostic and/or reporting purposes. (Home schooled students' scores won't be shared with the school that administers the test).

- ii. When you request that we send your scores to colleges or other organizations as designated by you on your answer sheet and/or via your College Board account, we send your scores and other information you provide during testing to those colleges and organizations in accordance with <https://apstudents.collegeboard.org/sending-scores>.
- e. **Student Search Service (not available with Digital Testing)**. If you decide to opt-in to our voluntary Student Search Service (“**Search**”):
  - i. We will share information about you that you provide to College Board (including without limitation your personally identifiable information, score ranges, questionnaire responses, and information you provide on the College Board college planning website) with participating accredited colleges, universities, nonprofit scholarship programs, and nonprofit educational organizations (“**Educational Organizations**”). If you opt-in to Student Search Service, we may share information that you provided prior to and after opting-in to Student Search Service, but we will not share any information until you opt-in. For more information about Search, visit <https://studentsearch.collegeboard.org/>.
  - ii. Educational Organizations will use this information to send you email and postal mail informing you about their educational, financial aid, and scholarship opportunities. Being contacted by Educational Organizations does not mean you have been admitted. You must submit an application to be considered for admission.
  - iii. Educational Organizations pay a license fee to College Board to license (use) your information. College Board uses these license fees to help support its mission-driven work. Students do not pay a fee for Search.
  - iv. Educational Organizations may only use your information for the purpose of sending you information about their opportunities. They (x) may not share your information with others except with their contractors such as direct mail service providers, and (y) may only keep your information for a limited time period.
  - v. Opt-out: You can opt-out of Search at any time at <https://my.collegeboard.org/profile/privacy> or by contacting SearchCustomerService@collegeboard.org or 866-825-8051.
  - vi. **Students taking a Digital AP Exam are not eligible to opt-in to Search during digital testing but may do so at <https://studentsearch.collegeboard.org/>.** AP Test Data (defined in Paragraph 4d above) is not included in Search data shared with Educational Organizations.

## Section 5. Miscellaneous

- a. In the event of a test security related concern, public health threat, natural disaster, terrorist act, civil unrest, epidemic, or other unexpected events or circumstances, College Board may cancel testing for all or a specific group of test takers. In addition, College Board may cancel at any time due to issues related to COVID-19 in College Board’s sole discretion. If this occurs, College Board will notify you in advance, if feasible.
- b. To ensure the integrity of the AP Exam, for security reasons, or for other reasons in our sole discretion, College Board reserves the right to bar any individual or group of individuals from registering for and/or taking any College Board assessment.
- c. College Board reserves the right to contact any appropriate individuals or agencies—including your high school—if we believe you may be in imminent danger of harming yourself or others, based on any information you provide to College Board, including in your responses to AP Exam questions. We might also provide the relevant essay or other content, along with your personal information, to those we contact.
- d. College Board takes steps to ensure that registration records are properly handled and processed, and that answers are properly handled and scored. In the unlikely event of a problem with registration materials, answers, or score reports, or with scoring the test, or score reporting, College Board will correct the error, if possible, and may allow a retest for impacted test takers, offer a projected score when feasible, or provide a refund of the test fee. These are your sole remedies in relation to such issues. College Board has sole discretion in determining whether to score missing exam submissions that are eventually recovered.



- e. Scoring of student responses and the determination of AP Exam scores are within College Board's sole discretion.
- f. Each College Board contractor is a third-party beneficiary and is entitled to the rights and benefits under this Agreement and may enforce the provisions of this Agreement as if it were a party to this Agreement.
- g. College Board is not responsible for providing an internet connection or for internet service interruptions or errors outside of College Board's control, such as data transmission errors on the public internet.
- h. College Board is not responsible for any equipment failures.
- i. College Board is not responsible for personal property, including prohibited items, brought to the AP Exam that are lost, stolen, or damaged.
- j. College Board is not responsible for your failure to follow directions and instructions relating to the taking the AP Exam.

## Section 6. Policies and Requirements

- a. All College Board policies and requirements (i) referenced in these Terms and Conditions and (ii) relating to registering for the AP Exam located at <https://apstudents.collegeboard.org/register-for-ap-exams>, taking the test located at <https://apstudents.collegeboard.org/about-ap-exams>, and scores located at <https://apstudents.collegeboard.org/about-ap-scores> are part of these Terms and Conditions.
- b. College Board may update its policies and requirements from time to time and they are subject to change up to one week prior to your test date. You are required to review these prior to each test administration.

## Section 7. Intellectual Property Rights

- a. All College Board tests, test-related documents and materials, and test preparation materials ("**Test Content**") are copyrighted works owned by College Board and protected by the laws of the United States and other countries.
- b. All software, web pages, algorithms, processes, and technologies, including the AP Exam App, through which you access and take the AP Exam, your answers are scored, and the test is secured and proctored, but excluding your device, your internet service provider (ISP) and the public internet, (collectively, the "**Test Platform**") belong to College Board and its licensors.
- c. You shall not screenshot or attempt to make any image, copy, or download Test Content or the Test Platform. You shall not attempt to decompile, reverse engineer, or disassemble the Test Platform.
- d. All answers and answer documents you submit including all essay responses, portfolios, and audio or visual work are owned by the College Board, and these may be used by College Board for any purpose, subject to the Privacy Policies located at [collegeboard.org/privacy-center](https://collegeboard.org/privacy-center), and in these Terms and Conditions.

## Section 8. ARBITRATION OF DISPUTES AND CLASS ACTION WAIVER

- a. All disputes between you and College Board and/or any or all of its contractors that relate in any way to registering for, participating in, or taking any AP program, including but not limited to AP Exam(s), but excluding all claims that a party violated the intellectual property rights of the other party, shall exclusively be resolved by a single arbitrator through binding, individual arbitration administered by the American Arbitration Association ("AAA") under the AAA Consumer Arbitration Rules in effect at the time a request for arbitration is filed with the AAA. Copies of the AAA Rules can be located at [adr.org](https://adr.org). Any dispute as to arbitrability shall be resolved by the arbitrator.
- b. Arbitration will be conducted on a documents-only basis (i.e., there will be no in-person or telephone hearing) unless otherwise agreed by the parties or required by the arbitrator. Should the parties agree to

or the arbitrator requires proceedings, such proceedings should be conducted at a location which is reasonably convenient to both parties with due consideration of their ability to travel and other pertinent circumstances. If the parties are unable to agree on a location, the parties agree that the proceedings will be conducted via a video or telephonic call or, in the event that face-to-face proceedings are agreed to by the parties or required by the arbitrator, at a location that is reasonably convenient to both parties in accordance with the AAA Consumer Arbitration Rules.

- c. The parties agree that the Federal Arbitration Act (“FAA”) 9 U.S.C. § 1 et seq. governs this provision, and it is the intent of the parties that the FAA shall preempt all State laws to the fullest extent permitted by law. New York law otherwise applies to these Terms and Conditions, without regard to choice-of-law principles.
- d. No arbitration may be maintained as a class or collective action, and the arbitrator shall not have the authority to combine or aggregate the disputes of more than one individual, conduct any class or collective proceeding, make any class or collective award, or make an award to any person or entity not a party to the arbitration, without the express written consent of College Board.
- e. By agreeing to arbitration in accordance with this section, you are waiving your right to have your dispute heard by a judge or jury.
- f. Each party will be responsible for its own fees and expenses and any legal fees incurred in connection with the arbitration. This does not preclude the arbitrator from granting relief in accordance with AAA Consumer Arbitration Rules.

## **Section 9. Governing Law, Venue and Waiver of Jury Trial**

This Agreement shall be governed by the laws of the state of New York without regard to choice or conflict of law principles. All disputes arising from or related to this Agreement that are not subject to arbitration under Section 9 shall be resolved exclusively in the state and federal courts located in New York County, New York State and each party to this Agreement irrevocably consents to the jurisdiction of such courts. Each Party expressly waives any right to a jury trial in any lawsuit arising from or related to this Agreement.

## **Section 10. LIMITATION OF LIABILITY**

Except to the extent finally determined to be prohibited by law, COLLEGE BOARD AND ITS AGENTS AND CONTRACTORS' TOTAL LIABILITY TO YOU OR ANYONE CLAIMING BY OR THROUGH YOU OR ON YOUR BEHALF, FOR ANY CLAIMS, LOSSES, COSTS, OR DAMAGES ARISING OUT OF OR RESULTING FROM OR IN ANY WAY RELATED TO COLLEGE BOARD, OR ANY TEST ADMINISTRATION BY COLLEGE BOARD, FROM ANY CAUSE, SHALL NOT EXCEED THE TEST REGISTRATION FEES YOU PAID OR \$100.00, WHICHEVER IS GREATER. IN addition, college board and its agents and contractors will not be liable in any event for any consequential, indirect, punitive, exemplary, or special damages.

## **Section 11. DISCLAIMER OF WARRANTIES**

COLLEGE BOARD MAKES NO WARRANTIES REGARDING THE AP EXAM, EXAM CONTENT, OR TESTING APPLICATION INCLUDING WITHOUT LIMITATION A WARRANTY THAT THE TESTING EXPERIENCE WILL BE UNINTERRUPTED OR ERROR FREE. YOU ACCEPT THE AP EXAM, EXAM CONTENT, AND TESTING APPLICATION AS IS.



## Section 12. Severability

If any section or part of this Agreement is held to be invalid, illegal, or unenforceable, the remaining sections or parts will nevertheless continue in full force and effect without being impaired or invalidated in any way and to the extent possible, the invalid, illegal, or unenforceable provision shall be modified so that it is valid, legal, and enforceable and, to the fullest extent, reflects the intention of the parties.

## Section 13. Restricted Registrations

College Board, along with our service providers outside of the U.S., is subject to U.S. economic sanctions, laws, and regulations and is prohibited from providing testing services to, or accepting registrations from, persons residing in certain areas or designated by the U.S. government as Specially Designated Nationals and Blocked Persons (collectively, “**Sanctioned Persons**”), unless specifically licensed or otherwise authorized by the U.S. government. If a Sanctioned Person attempts to register despite U.S. sanctions that prohibit College Board from doing business with such Sanctioned Person, College Board or a U.S. financial institution may block the registration or payments submitted by or for such Sanctioned Persons. If payment is not blocked, College Board will cancel the registration and may not be able to refund the payment. Please contact AP Customer Service at 888-225-5427 (+1-212-632-1780 internationally) or visit [OFAC's website](#) to obtain the current list of sanctioned programs and Sanctioned Persons.

## Section 14. Accessibility of These Terms and Conditions

If you have difficulty accessing these Terms and Conditions, including our policies and requirements, please contact AP Customer Service at 888-225-5427 (+1-212-632-1780 internationally) or email [apstudents@info.collegeboard.org](mailto:apstudents@info.collegeboard.org) in advance of registering for or taking the AP Exam. We will be happy to provide these Terms and Conditions in an alternative format or assist you in some other manner as reasonably necessary to enable you to access these Terms and Conditions.