

COMMUNITY RESOURCES
WASHOE COUNTY LAW LIBRARY

24 HOUR HOTLINES

- A Safe Embrace (24 Hr Crisis Hotline-DV/Sexual Violence, Sexual Assault, Human Trafficking).....775-322-3466
220 S. Rock Blvd., Suite 7, Reno, NV
- Addictions.com800-662-4357
- Child Protective Services...(Human Services Agency).....775-785-8600
24 Hr. Hotline 1-833-900-SAFE(7233)
- Crisis Support ServicesTEXT TO 839863 or call 800-273-8255
- Domestic Violence Resource Center (24 Hr Hotline For Domestic Violence).....775-329-4150
Or email: info@domesticviolenceresourcecenter.org
- National Domestic Violence Hotline1-800-799-SAFE(7233) or TTY 1-800-787-3224
- Nevada211 (Human Services-Shelter, Food, Counseling, Healthcare and Child Care Services)....211 or 866-535-5654
- Nevada Poison Center (24 Hr Hotline).....775-982-4129
- Sierra Community House (formerly Tahoe SAFE Alliance) 800-736-1060
Provide Hunger Relief, Emergency Rental Assistance, Crisis Intervention, Family Support, Mediation and Legal
- Suicide Prevention988
- Washoe311311
(Non-Emergency Services Such As Special Event Info, Stray Animals, Graffiti, Road Damage etc.)

ABUSE/NEGLECT

- A Safe Embrace (24 Hr Crisis Hotline-DV/Sexual Violence, Sexual Assault, Human Trafficking).....775-322-3466
220 S. Rock Blvd., Suite 7, Reno, NV
- Awaken (435B Spokane St., Reno, NV) Commercial Sexual Exploitation775-393-9183
- Child Protective Services (also Child Abuse & Neglect Hotline-Reno) Reno location.....775-785-8600
350 S. Center St., Reno, NV
- Nevada Department of Health and Human Services Division of Child and Family Services (CPS) state website
- Clark Co.702-399-0081
- Washoe Co.833-900-7233
- All other counties in Nevada833-571-1041
- Afterhours, Weekend and Holidays833-803-1183
- Domestic Violence Resource Center (24 Hr. Hotline for Victims of Domestic Abuse).....775-329-4150
1735 Vassar St., Reno, NV
- Elder Abuse/Neglect (Not a 24 Hr. Hotline)888-729-0571
- Human Services Agency (350 S. Center St, Reno, NV) Child services.....775-786-8600
Domestic Violence Advocates-Nikki Jones (advocate for adults and elderly of CPS cases).....775-337-4468
-Amanda Knight775-337-4531
- Reno/Sparks Indian Colony Health & Human Services. for Native Americans775-329-5071
405 Golden Lane, Reno, NV
Provide Family-Centered and Culturally Sensitive Protective Services to Children and Adults
- Protection Order Help Center (Protection Order Applications)775-328-2127
- Sierra Community House (formerly Tahoe SAFE Alliance)
- Incline Village (948 Incline Way, Incline Village, NV) Mon.-Fri. 9am-5pm530-546-0952
- Kings Beach (265 Bear St., Kings Beach, CA) Mon.-Fri. 9am-5pm530-546-0952
- Truckee (11695 Donner Pass Rd., Truckee, CA) Mon., Tue., Thur., 9am-5pm; Wed. 10am-6pm530-546-0952
- Truckee Soaring (12313 Soaring Way, Suite B, Truckee, CA) Mon.-Fri. 9am-5pm530-546-0010
- Xquisite 24 Hour Emergency help (Sex Trafficking, Sexual Assault and Domestic Violence)775-410-0536
Youth 24 Hour Emergency775-410-9435

ALCOHOL/DRUG/GAMBLERS ABUSE

- Alcoholics Anonymous (436 S. Rock Blvd., Sparks, NV).....775-355-1151
List of AA Meetings, Recovery Homes, and Recovery Program in Northern Nevada
- Al-Anon/Alateen775-348-7103
- Narcotics Anonymous775-322-4811
- Gambler's Anonymous.....775-356-8070

Non Profit Organizations	Contact Name
Reno Housing Authority	
Boys & Girls Club.	
Washoe Library System	Beate Weinert
Food Bank of Northern Nevada	
Northern NV Hopes	
The Discovery Museum	
Safe Talk for Teens	
SafeVoice	
Nevada College Kick Start	Sheila Salechian
Join Together Northern Nevada: Parent Project	
Urban Lotus	
RAVE	
UNR Cooperative Extension	
PBS	
Children's Cabinet	
Parent University	Maria Fernandez
Family Resource Centers	
RiSE Academy for Adult Achievement	
Child Find	
TM Park Foundation	
Nevada Urban Indians	
Intertribal Council of Nevada	
Reno-Sparks Indian Colony (education/clinic and other services)	Bethany Sam
Pyramid Lake Paiute Tribe (education & other)	
Project 150	Liz McFarland
Catholic Charities	
Early Childhood Education	Tina Springmeyer
Volunteer Services	Nicole Vazquez
WCSD Communications Dept.	Megan Downs

CHILDREN'S SERVICES

Children's Cabinet (1090 S. Rock Blvd., Reno, NV)..... 775-856-6200
 Counseling, Shelter, Work Programs, Food Pantry and Schooling for Adolescents through 24 yrs of age
Community Services Agency Early Head Start/Head Start/Pre K (1090 E. 8th St., Reno, NV) 775-786-6023

CLOTHING (FREE)

Casa De Vida (1290 Mill St., Reno, NV) Baby Items for Infants and Children up to 5 yrs of age..... 775-329-1070
 Must have ID, Birth Certificate or Birth Confirmation T-Th 10 am-3 pm
Dress for Success-Reno (2295 S. Virginia St., Reno, NV) REFERRALS ONLY-NO WALK-INS 775-846-9814
 Woman's business attire only (Interviews/Jobs/etc.)
Domestic Violence Resource Center (1735 Vassar St., Reno, NV) 775-329-4150
 Monday-Friday 8 am-5 pm, Closed on Holidays - for Victims of Domestic Violence Only
Ester's Closet (544 Greenbrae Dr., Sparks, NV) Tue.-Sat. 11 am-3 pm..... 775-686-9800
Good Shepherd's Clothes Closet (540 Greenbrae Dr., Sparks, NV) 775-348-0605
St. Vincent's Thrift Shop (500 E. 4th St., Reno, NV) Must get emergency voucher from CCSNN 775-322-9824
 Monday-Saturday 9 am-5:30 pm Sunday 10 am-5:30 pm-Free Clothing Women & Children Only
 (190 e. Glendale Ave., Sparks, NV) 775-393-3884
 Monday-Saturday 9 am-7 pm, Sunday 10 am-6 pm
The Salvation Army Thrift Store (1931 Sutro St., Reno, NV) 775-688-4588
 Monday-Friday 9 am-6:00 pm, Monday-Friday 9 am-3:30 pm

COUNSELING

CEP Clinic at UNR (1664 N. Virginia St., Reno – William J. Raggio Building 3007) 775-682-5515
Children's Adolescent/Family Counseling (615 Sierra Rose, Ste. 4, Reno, NV Childhood Trmt. Prog.) 775-688-1600
Children's Cabinet (1090 S. Rock Blvd., Reno, NV)..... 775-856-6200
 Counseling, Shelter, Work Programs, Food Pantry and Schooling for Adolescents through 24 yrs of age
Crisis Pregnancy Center (853 Haskell St. Reno, NV)..... 775-826-5144
 (50 S. West St., Fernley, NV)..... 775-223-1035
 Counseling/Mentoring/Post Abortion Recovery Support for Mothers and Dad-E Academy Services
Domestic Violence Resource Center (Free Support Group for Abused Women)..... 775-329-4150
Eddy House (888 Willow St., Reno, NV) Counseling for Teens 12-24 yrs of Age..... 775-384-1129
Great Basin Counseling Services (Spanish-speaking therapist available)..... 775-827-4454
 (230 E. Liberty St., Reno, NV)
La Clinica/VIVA (Counseling Domestic Violence Victims-Spanish) Located UNR 775-682-8684
 (Consejería para víctimas de violencia doméstica-español)
Neighborhood Mediation Center (200 Ridge St. #230, Reno, NV) **No Divorce or Custody** 775-788-2127
Quest Counseling (3500 Lakeside Ct., Reno, NV) Substance Abuse Prgm. for Adults and Adolescents 775-786-6880
Ridgeview Counseling Group (3650 Warren Way, Reno, NV) 775-823-4080
The THRIVE Center (Domestic Violence Victims, Skills Training, Counseling--UNR) 775-682-8609
UNR (Mack Building 1st Floor) 775-784-6828 opt 1
 Offers Counseling for Victims of Crimes/VOC (Sexual Assault, Domestic Violence, Assault/Battery, Physical Abuse, Child Abuse, Elder Abuse, Homicide, Drunk Driving) *Can do psychological testing as well*
Xquisite 24 Hour Emergency help (Sex Trafficking, Sexual Assault and Domestic Violence) 775-410-0536
 Youth 24 Hour Emergency 775-410-9435

DINING FACILITIES

Rise and Dine (Record St., Reno, NV)... Saturday Only 4-6 PM..... 775-323-0386
 Emergency Assistance or Men's Shelter..... 775-329-0485
Reno Community Resource Center (355 Record St., Reno, NV) Mon and Frid. 9 am-5 pm 775-657-4675
Senior Citizens Center (1155 E. 9th St., Reno, NV) 775-328-2575
 Lunch at 11:30 am – 12:30 pm Cost is \$1.00 must be age 60 or older
St. Vincent's Dining Room (325 Valley Road, Reno)
 Lunch at 11:30 am – 1 pm Monday – Saturday only

EDUCATION

Children's Cabinet (1090 S. Rock Blvd., Reno, NV)..... 775-856-6200
 Work programs and High School Graduation

FOOD AND FOOD PANTRIES-cont.

- CrossRoads-Off Campus** (1530 E. Sixth St., Reno, NV) Need To Call First 775-813-2076
- Eddy House** (888 Willow St., Reno, NV) Emergency Pantry for Teens 12-24 yrs of age..... 775-384-1129
- First United Methodist Church** (209 West 1st Street, Reno, NV) 2nd and 4th Sat monthly 9:00 am..... 775-322-4564
- Picture ID Required**
- Food Bank of Northern Nevada** (550 Italy Dr., McCarran, NV)..... 775-331-3663
- Food Pantry-See Website for List of Dates and Times <https://fbnn.org>
- Mobile Harvest (fresh produce-no qualifications) – See Website for List of Dates and Times <https://fbnn.org>
- SNAP Outreach (Food Stamps) - See Website for List of Dates and Times <https://fbnn.org>
- Greater New Hope Baptist Church** (1810 Helena, Reno, NV) Mon-Fri 8 am-1 pm (to 11 am on Thurs) 775-329-6260
- Food Availability is Based on Donations
- Little Flower Church** (875 E. Plumb Ln., Reno, NV) 775-322-2255
- Nazarene Church** (2200 El Rancho, Sparks, NV) Mon-Thur 8:30 am-5 pm, Fri 8:30 am-2:30 pm 775-358-4066
- New Life Assembly of God** (11000 Lemmon Drive, Reno, NV) 775-972-1088
- 2nd and 4th Sat monthly, 10:00 am- 12 pm **No requirements**
- Our Savior Lutheran Church** (1900 1st Street, Sparks, NV) Tue-Fri 9:30 am-11:30 am..... 775-358-0743
- Must call first, one time only, ID required or Birth Certificate, Income, Proof of Residence**
- Sierra Community House** (formerly Tahoe SAFE Alliance) 775-545-4083
- Provide Hunger Relief, Emergency Rental Assistance, Crisis Intervention, Family Support, Mediation and Legal
- Sierra Community House Warehouse, 12116 Chandelle Way, Suite D2, Truckee, CA –
- Tuesdays – Truckee** 4:00 -5:00 pm
- Community House, 265 Bear Street, Kings Beach, CA, **Wednesday – Kings Beach** 3:00 – 4:30 pm
- St. Patrick’s Episcopal Church, 341 Village Boulevard, Incline Village, NV,
- Thursdays – Incline Village** 2:30 – 3:30pm
- Sparks Christian Fellowship** (510 Greenbrae, Sparks, NV) Wednesday 10:00 am-12 pm 775-331-2303
- No requirements**
- Special Supplemental Program for Women, Infants, and Children (WIC)**
- Washoe County Health District Clinic (1001 East Ninth St, Building B, Reno, NV)..... 775-328-2299
- South Reno Clinic (601 West Moana, Suite #3, Reno, NV) 775-828-6600
- St. Vincent’s Food Pantry** (500 East 4th Street, Reno, NV)..... 775-786-5266
- Mon-Fri, 9:00 am-4:00pm, Sat 9:00 am-3:00 pm; **Picture ID Required, Birth Cert., income, proof of residence**
- Trinity Episcopal Church** (200 Island Ave., Reno, NV.) Sack Lunch M-F 10:30-11:30 AM..... 775-329-4279
- Valley View Christian Fellowship** (1805 Geiger Grade Road, Reno, NV) Every Sunday 8:00 am 775-825-4099
- No requirements**

GRIEF

- The Solace Tree** (1300 Foster Dr., Suite, Reno, NV) For grieving children, teens and adults 775-324-7723

HEALTH/MEDICAL/HOSPITAL

- Community Health Alliance Clinics-Medical/Dental** (1055 S. Wells Reno, NV) 775-329-6300
- Community Health Alliance Clinics-Medical/Dental** (2244 Oddie Blvd., Sparks, NV)..... 775-997-7300
- Community Health Alliance Clinics-Homeless Clinic and Resources** (335 Record St., #254 Reno, NV) 775-324-2599
- Community Health Alliance Clinics-Medical** (3915 Neil Road, Reno, NV)..... 775-870-4333
- Community Health Alliance Clinics-Medical** (5295 Sun Valley Blvd., Sun Valley, NV)..... 775-870-43317
- Family Medicine Center** (Brigham Building, UNR Hours 8:00 am-5:00 pm)..... 775-784-1533
- Incline Village Health Clinic** (880 Alder Ave, Incline Village, NV)..... 775-831-6200
- Nevada Check-Up-through Division of Health and Human Services of Welfare and Supportive Services**
- Low-cost health care coverage for low income and uninsured children (birth-18)
- Reno Office – DWSS (4055 South Virginia St., Reno, NV.. 775-684-7200
- Sparks Office – DWSS (630 Greenbrae Dr., Sparks, NV.... 775-824-7400
- Nevada Early Intervention Services** (2677 Enterprise Rd., Reno, NV) Children 0-3 yrs. w/Disabilities. 775-688-1341
- Nevada Lockbox** (Living Will Lockbox)..... 702-486-2887

HOUSING AND SHELTERS-cont.**STEP2** (3700 Safe Harbor Way, Reno, NV)

Woman Only-Substance Abuse Treatment Program **Transitional Housing** 775-787-9411
Quest Counseling Substance Abuse Specific for Adolescent Boys Only- **Transitional Housing**..... 775-786-6880
VOA (Volunteers of America) (3434 Marconi Ave. Sacramento, CA 95821) California and Nevada.... 916-265-3400

IMMUNIZATIONS

Washoe County Health District (1001 East Ninth St, Building B, Reno, NV) 775-328-2441

LEGAL ASSISTANCE

Catholic Charities of Northern Nevada (500 E. Fourth St., Reno NV) Immigration Law 775-393-3877
Federal Bureau of Investigation (FBI) Victim Assistance Program..... 775-328-4028
Family Support Division Child Support Enforcement (1 S. Sierra St., S. Tower; 4th Fl, Reno, NV)..... 775-789-7100
Lawyer in the Library (Washoe County Second Judicial District Court) 775-328-3250
Lawyer Information and Referral Service 1 (800) 789-5747
Resource Center (1 S. Sierra St., 3rd Floor, North Tower) 775-325-6731
 Filing of Court Documents, Paying Fees/Fines and Purchasing Packets for Self-Represented Litigants
Legal Aid Center of Southern Nevada (Legal Assistance) 702-386-1070
Nevada Legal Services (204 Marsh Ave, Reno, NV)..... 775-284-3491
Reno City Attorney (1 E. 1st St., 3rd Floor Reno, NV – Victim’s Advocate)..... 775-334-3067
Sparks City Attorney (431 Prater Way, Sparks, NV – Victim’s Advocate)..... 775-353-1628
Senior Law Project (1155 E. 9th St., #25, Reno, NV – for Age 60 and Older-Washoe Legal Services) ... 775-329-2727
Tu Casa Latina (help with translation of documents, immigration forms) 775-432-9929
University of Las Vegas Nevada (FREE Legal Education)
Washoe Legal Services (299 S. Arlington Ave., Reno, NV)..... 775-329-2727
Victims of Crime Programemail: vocp@dcfs.nv.gov; phone 702-486-2740
 (6171 W. Charleston Blvd. Building 9, Las Vegas, NV)
Ayuda de Víctimas en Español 702-486-2740
Victim Witness Assistance Center (VWAC)..... 775-328-3210

LGBTQ RESOURCES

OUR Center (1745 South Wells Ave., Reno, NV)..... 775-624-3720

TAG
 Resources for Transgender Individuals from Health, Medical, Legal and Alcohol/Substance Abuse Treatment

MENTAL HEALTH

Northern Nevada HOPES Clinic Behavioral Health and Substance Use Counseling..... 775-786-4673
 Main Campus (580 W. 5th St., Reno, NV)
 Bell St. Campus (595 Bell St., Reno, NV)
 Hope Springs Campus (1920 E. 4th St., Reno, NV)
La Clinica/VIVA (Counseling Domestic Violence Victims-Spanish) 775-525-0979
Northern Nevada Adult Mental Health Services (480 Galletti Way, Sparks, NV) 775-688-2001
 Outpatient (Monday-Friday 7:30 am-4:30 pm)..... 775-688-2046
Nevada Urban Indians (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) . 775-788-7600
Renown-Behavioral Health (850 Mill St., Suite 301, Reno, NV) 982-5318/982-4327
Renown-Behavioral Health (15 McCabe Dr., Suite 200, Reno, NV)..... 982-5318/982-4327
THRIVE (Domestic Violence Victims, Skills Training, Counseling--UNR) 775-682-8609
West Hills Hospital (1240 E. Ninth St., Reno, NV) Substance Abuse Treatment/Evaluation 800-242-0478
 Adults and Adolescents 4-17 yrs of age
Willow Springs Center (690 Edison Way, Reno, NV) Adolescents 5-17 yrs of age-Residential..... 800-448-9454

POLICE DEPARTMENTS

Emergencies (Police, Ambulance, Fire)..... 911
Jan Evans Juvenile Justice Center
 Victim Services..... 775-325-7875

VICTIM SERVICES-cont.

- Sierra Community House** (formerly Tahoe SAFE Alliance)
 - Incline Village (948 Incline Way, Incline Village, NV) Mon.-Fri. 9am-5pm 530-546-0952
 - Kings Beach (265 Bear St., Kings Beach, CA) Mon.-Fri. 9am-5pm 530-546-0952
 - Truckee (11695 Donner Pass Rd., Truckee, CA) Mon., Tue., Thur., 9am-5pm; Wed. 10am-6pm 530-546-0952
 - Truckee Soaring (12313 Soaring Way, Suite B, Truckee, CA) Mon.-Fri. 9am-5pm 530-546-0952
- State of Nevada Victims of Crime Program** (1050 E. William St. Suite 400, Carson City, NV) 775-687-8428
- Tu Casa Latina** (assistance offered to immigrant victims of violent crime).....775-432-9929
- Victims of Crime Program**email: vocep@dcfs.nv.gov; phone 702-4862740
 (6171 W. Charleston Blvd. Building 9, Las Vegas, NV)
- Ayuda de Víctimas en Español**702-486-2740
- V.I.N.E. (Victim Information and Notification Everyday)**.....888-268-8463
- Victim Witness Assistance Center (VWAC)** 775-328-3210

REFERRAL SERVICES

- Care Chest of Northern Nevada** (Assistance with Prescriptions and Medical Equipment).....775-829-2273
 790 N. Virginia St., Reno NV
- Catholic Charities of Northern Nevada** (Adoption, Food Pantry, Dining Room, Sr. Nutrition, Housing, Holy Child Early Learning Center, and Kids to Seniors Korner).....775-322-7073
- Confidential Address Program** email address: NVCAP@dcfs.nv.gov or call 888-432-6189
- CrossRoads-Off Campus** (1530 E. Sixth St., Reno, NV)775-813-2076
 Various Resources-Employment Training/Education, Subs. Abuse Tmt, Mental Health Svs., Food, Temp Shelter
- Disability Resources** (Supportive Living, Job Development and Coaching and Respite).....775-329-1126
 50 E. Greg St. Suite 102, Reno, NV
- Division of Welfare and Supportive Services** (General Phone Number for Access to all Resources).....775-448-5000
 Food-SNAP, Financial-TANF, Medicaid, Child Support, Child Care, Energy Assistance, Welfare
- Family Peace Center** (75 Court St. 2nd Floor, Reno, NV)775-328-3830
 Court-Ordered Child Exchange and Supervised Visitation
- Inter-Tribal Council of Nevada** (10 State St., Reno, NV) Supplemental Food, Health Care Referrals, 775-398-4960
 and Nutrition Education for Qualified Pregnant, Breastfeeding and Non-Breastfeeding woman
 Reno Office serves these areas: McDermitt, Fallon, Schurz, Yomba, Yerington, Lovelock, Carson, Wadsworth, Dresslerville and Nixon. Mon., Wed., Thu., and Fri. 8 am-4:30 pm; Tue. 8:30 am-4:30 pm
- Nevada Coalition to END Domestic and Sexual Violence** (250 S. Rock Blvd., Suite 116 Reno, NV) 775-828-1115
- Nevada Health Link** (Find Affordable Health Insurance)800-547-2927
- Nevada Lockbox** (Living Will Lockbox).....702-486-2887
- Nevada Urban Indians** (Medical, Mental Health, Sub. Abuse, Suicide Prevention & Victim Services) . 775-788-7600
- Northern Nevada Center for Independent Living** (999 Pyramid Way, Sparks, NV)..... 775-353-3599
 Referrals and Resources for Disabled People – Housing, Work, and Opportunities
- Reno/Sparks Indian Colony Health & Human Services. for Native Americans**775-329-5071
 (405 Golden Lane, Reno, NV)
 Provide Family-Centered and Culturally Sensitive Protective Services to Children and Adults
- Seniors in Service** (1380 Greg St. #212, Sparks, NV)775-358-2322
 Foster Grandparent, Senior Companion and Senior Respite Programs-Offers Assistance for Seniors
- Silver State Fair Housing** (Discrimination).....888-585-8634
- Social Security Office** (1170 Harvard Way, Reno, NV) Information on Social Security Benefits..... 1 (800) 772-1213
- United Way Information & Referral**775-322-8668
- Veterans Center** (1155 W. 4th St., Ste. 101, Reno, NV) Counseling for Veterans, AA/NA Meetings 775-323-1294
- Washoe County Library Community Resource Center** Reno Town Mall..... 775-827-3232
 (4001 S. Virginia St., Reno, NV) Free use of Computers for Access to Community Services.,
 Education, Training, On-Line GED Study Program Updating Resume and Skill Testing
- WIC Program** (1001 E. 9th St., Reno, NV)..... 775-328-2299
 Food supplements for infants, children, and pregnant women